

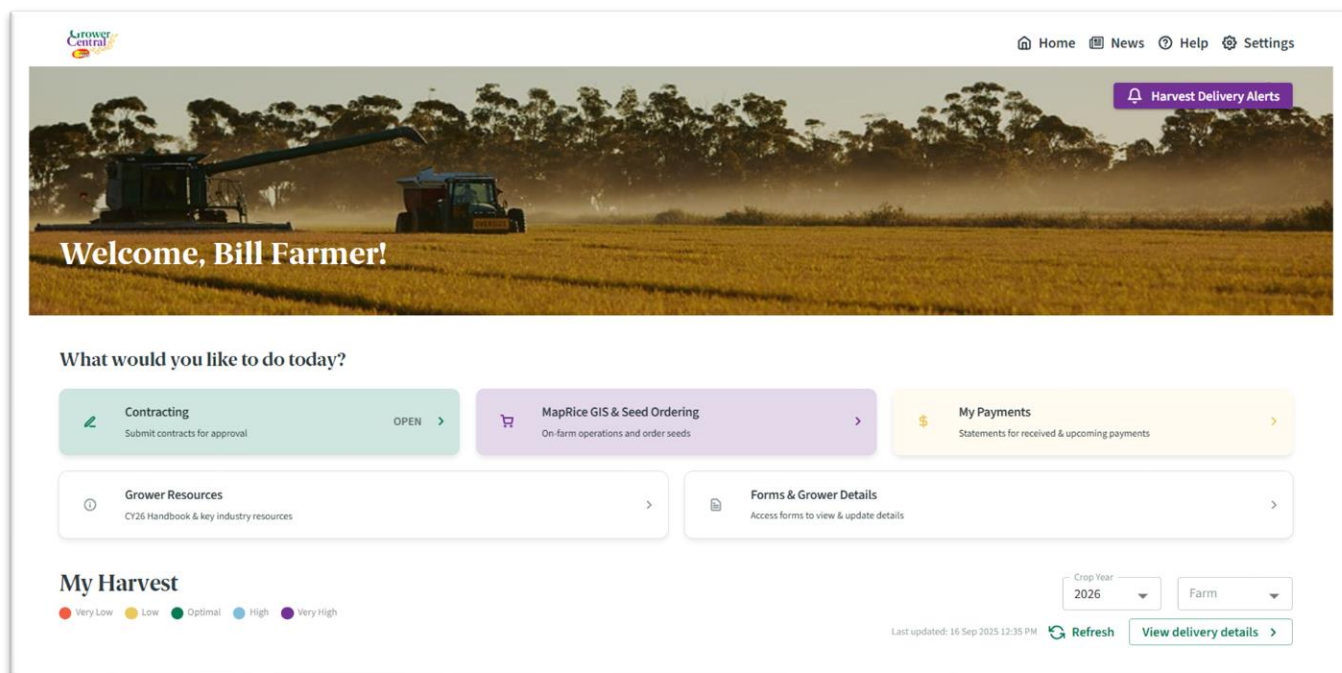
Grower Portal Hints and Tips



Login Help Guide

On your desktop, laptop or tablet, visit <https://growers.sunrice.com.au/>

1. Enter in your registered individual email address and click **“Continue”**
2. Click **“Forgot password”**
3. Re-enter your registered email address and click **“Send”**
4. An e-mail with a link to a page where you can reset your password will be sent.
5. Check your emails.
 - An email should arrive from ias@notificaitons.sap.com
 - Open that email and press the link **“Click here to reset your password”**
6. You will now see **“Choose Two-Factor Authentication Method”**.
 - Click on **“Use SMS Authentication”** Enter your mobile number and press **“request new code”**.
 - An SMS will arrive on your phone with a code. Enter that code and press **“Continue”**
7. Create a Password – must have 8 characters (which includes an uppercase, lowercase and a number or symbol)
8. You should now be at the home page.



If you experience any difficulties or have questions, please contact Grower Services.



Call us on **1800 654 557**



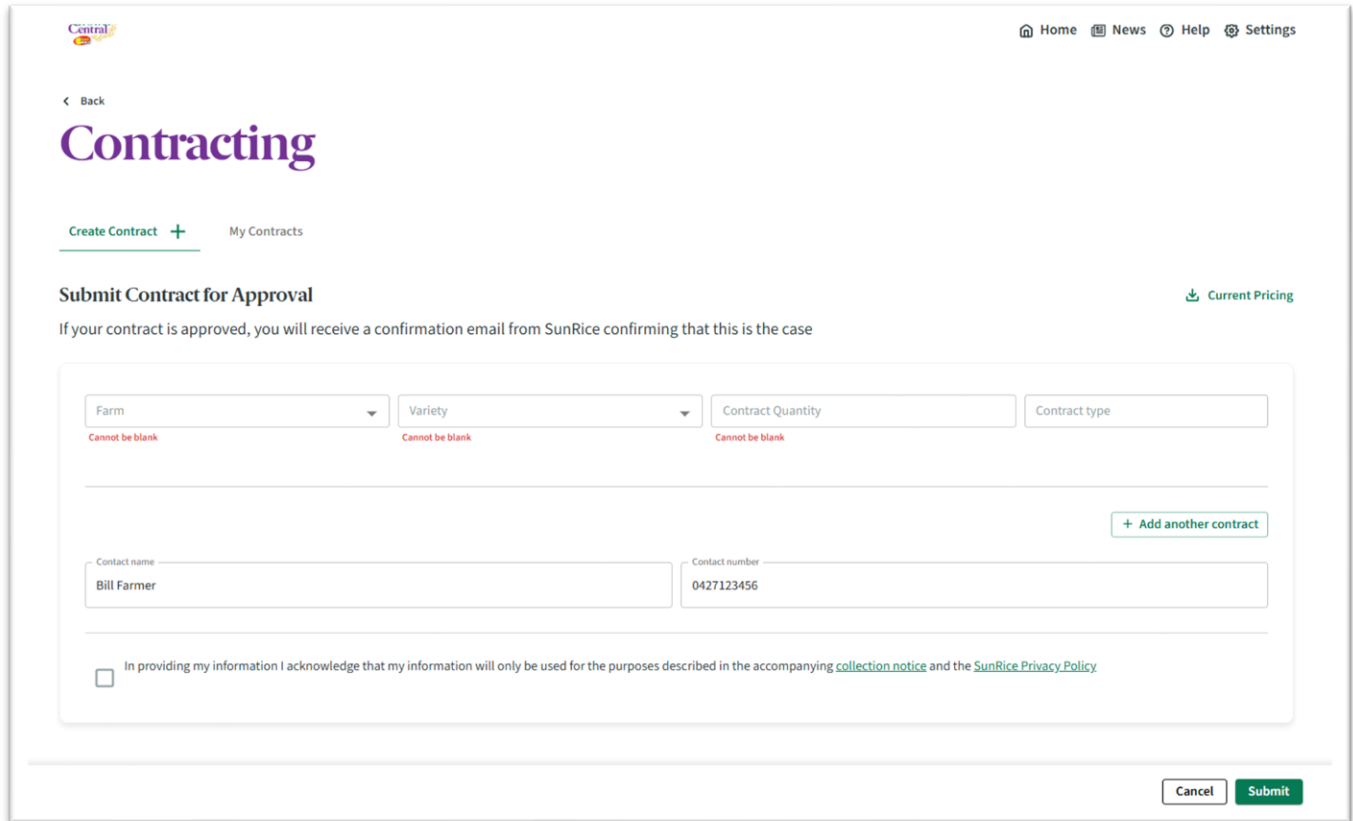
Or email growerservices@sunrice.com.au

Our team is here to help!

Features in the Grower Portal

1. Contracting

Contracts can be submitted online via the Grower Portal. Always refer to official correspondence from the SunRice Grower Services Team for details on opening times, terms and conditions, and other important information.

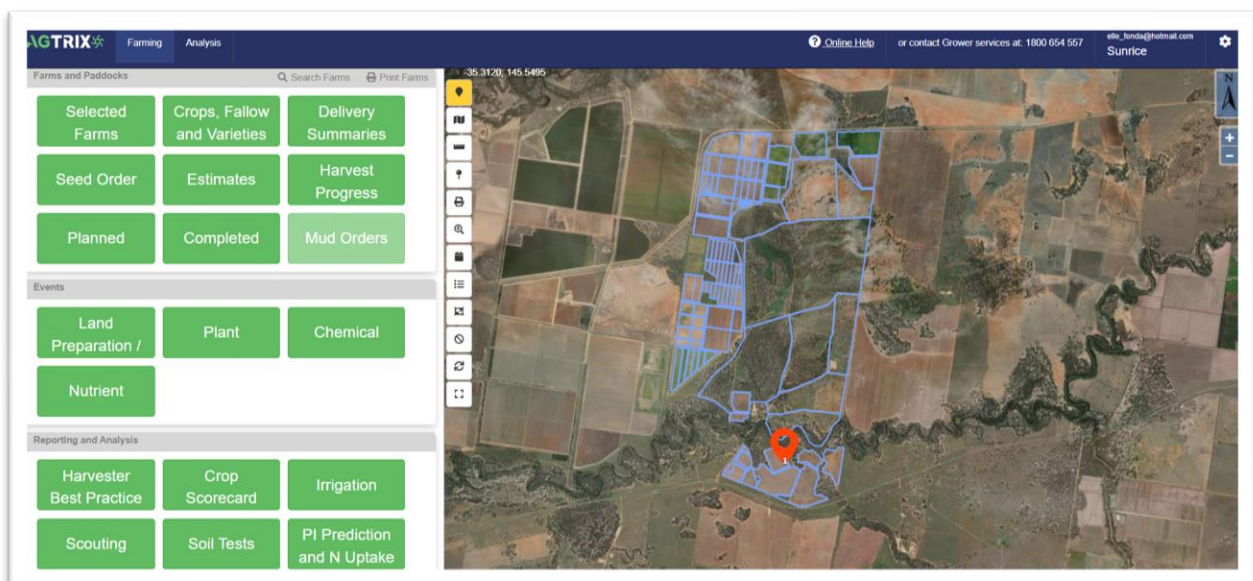


The screenshot shows the 'Contracting' page in the SunRice Grower Portal. At the top, there's a navigation bar with 'Home', 'News', 'Help', and 'Settings'. Below the 'Contracting' header, there are links for 'Create Contract' and 'My Contracts'. The main section is titled 'Submit Contract for Approval' and includes a note: 'If your contract is approved, you will receive a confirmation email from SunRice confirming that this is the case'. There's a 'Current Pricing' link. The form contains several input fields: 'Farm' (with a dropdown arrow and a red error message 'Cannot be blank'), 'Variety' (with a dropdown arrow and a red error message 'Cannot be blank'), 'Contract Quantity' (with a red error message 'Cannot be blank'), and 'Contract type'. Below these, there's a '+ Add another contract' button. Further down, there are fields for 'Contact name' (filled with 'Bill Farmer') and 'Contact number' (filled with '0427123456'). At the bottom, there's a checkbox for acknowledging the privacy policy, with a link to the 'SunRice Privacy Policy'. The page ends with 'Cancel' and 'Submit' buttons.

2. MapRice GIS & Seed Ordering

Farm maps can be accessed under the “MapRice GIS & Seed Ordering” tile.

Tip: If you need help creating and submitting a seed order - tutorials can be found on the SunRice Grower Services YouTube Channel by clicking the following link: → [Creating and Submitting a Seed Order](#).



3. My Payments

You can find and download all received payment statements from this section. To view future payments, select the “Upcoming Payments” tab.

Central

Home News Help Settings

Back

My Payments

Trading Name
Bill and Bob Farmer

Calendar Year
2024

Received Payments Upcoming Payments

Date	Trading No	Ref No	Amount	RCTI
01/11/2024	200349	243403	\$250,651.15	Download
01/10/2024	200349	243275	\$250,651.15	Download
02/09/2024	200349	243144	\$246,271.58	Download

\$2,786,694.62
Total Payments Received

\$688,714.38
Total Upcoming Payments
*Subject to Change

4. Grower Resources

In this section, you can download a PDF of the “Grower Hand book”.

Everything you need to stay informed and up to date is right here. Forms, Circulars, Updates, Policies & Procedures, Rice Growing and Variety Guides.

Central

Home News Help Settings

Back

Grower Resources

Grower Handook

PDF

Search

Forms News / Circulars / Updates Policies & Procedures Rice Growing and Variety Guides Tools & Resources User Guides

CY26: New Contract Launched for SunRice Growers 11.09.2025
1553 KB

PDF

Grower Update - July 2025
1323 KB

PDF

5. Forms and Grower Details

Manage most transactions from this screen.

- Update banking or trading details
- View farm details for the current year
- Update Payment Options
- Complete pre-harvest declaration.
- Download delivery cards



HomeNewsHelpSettings

Back

Forms

Search

All FormsPreviously Submitted Forms

Trading Name
Grower Services AdminABN

Get Organised

Trading Details

Opt-in to Alerts

Farm Details

Bank Account Details

Crop Payment Options

My Details

Share of ProceedsPDF

Crop Management

NSW DPI Native Game Bird ManagementPDF

Contract and Seed Ordering

Create a Contract

Harvest

Pre-Harvest-Declaration

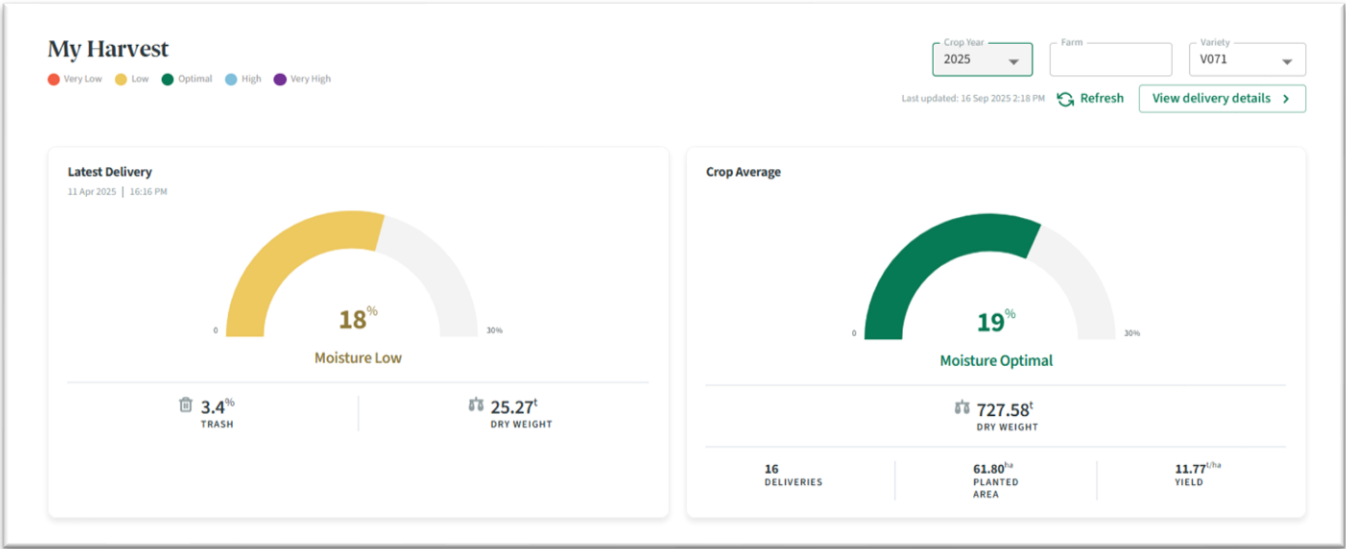
Print-Delivery-Card

Crop Complete

CY25 Quality Specifications & DiscountsPDF

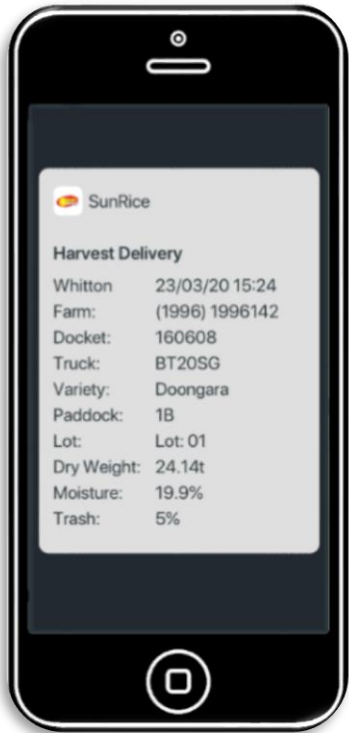
6. My Harvest

Track rice deliveries as they happen.



7. Harvest Delivery Alerts

Stay informed this harvest season by registering online to receive alerts for harvest deliveries. Simply visit the SunRice Grower Portal and click on the “**Harvest Delivery Alerts**” tab located at the top right of the home page.



Please note: You’ll need to re-register each crop year to continue receiving updates.