



SunRice Growers Portal Collection Statement

Ricegrowers Limited, together with its associated entities and complementary businesses (collectively SunRice, us and we) is committed to fulfilling its obligations under the Privacy Act 1998 (Cth) (Privacy Act) and the Australian Privacy Principles (APPs).

The purpose of this collection statement is to notify you of certain matters as required under the APPs.

This collection statement should be read in conjunction with our Privacy Policy (found at www.sunrice.com.au/au-privacy-policy) which sets out how we handle your personal information.

If you are providing personal information about or on behalf of an individual, you must ensure the relevant individual is made aware of this collection statement.

How we collect personal information

We collect personal information from you directly, if it is practical to do so, in the following ways:

- when submitting forms to us (either in hard or soft copy) for matters such as registering as a new grower with SunRice, updating personal details or ordering goods; and
- submitting a request or query to us face-to face, in writing (by letter, email or fax) or by telephone.

Purpose of the collection of personal information

We collect personal information for the following reasons:

- screening and assessing new rice growers;
- making contact with individuals and organisations that SunRice deals with or wants to deal with;
- undertaking research development and extension relating to rice crops;
- processing and administering payments;
- forming and performing agreements for the supply of goods or services, including supply of seed and receipt of paddy; and
- provision of information relating to shareholdings, including issuing and redemption of shares.

Collection of your personal information from third parties

We may collect personal information or data about you from a third party (including other growers in shared farm arrangements) if you have been nominated as an authorised representative or a contact person of that entity in its dealings between us and the relevant third party.

Disclosure of personal information

We may disclose your personal information to our related bodies corporate, contractors, agents and third parties in order to provide goods, services or information requested. We may also provide your personal information to our third-party service providers who provide services in connection with the operation of our business.

Certain information you provide us about your farm (such as your seed purchases, crop yield, and farming practices) will be disclosed to our related bodies corporate and to research organisations for the purpose of rice crop research and the Rice Management Dashboard. If you provide us with such data, we will give you, and

your agronomist, access to your farm data in the Rice Management Dashboard. You may choose not to consent to the disclosure of your personal information to third-party service providers or research organisations, either by contacting SunRice Grower Services on 1800 654 557 or in the SunRice Pre-Delivery Declaration for your crop.

Consequences if personal information is not collected

If you do not or are unable to provide us with the requested personal information, we may not be able to provide you with the information, goods or services which you have requested, finalise payments for goods that you have supplied to SunRice, or provide you with access to the Rice Management Dashboard for your farm data.

Complaints, access and correction

SunRice's Privacy Policy contains information about how you can access personal information we hold about you, seek correction to that information and submit a privacy complaint and our process in dealing with such complaints.

Disclosure overseas

We do not disclose your personal information overseas unless we have otherwise specified.