

EXCITING NEWS!!!

In response to grower feedback, the SunRice Growers Portal can now use **SMS Authentication** (a code that is sent directly to your phone) or you can still use the existing Authenticator app to ensure your data security.

Please see instructions following to set up your preferred authentication method.

Another new feature that is now available on the SunRice Growers Portal is Harvest Dashboard history. You can view your harvest summaries and delivery details for the previous 5 years by selecting a Crop Year from the list. You can also download details of all deliveries to Excel.



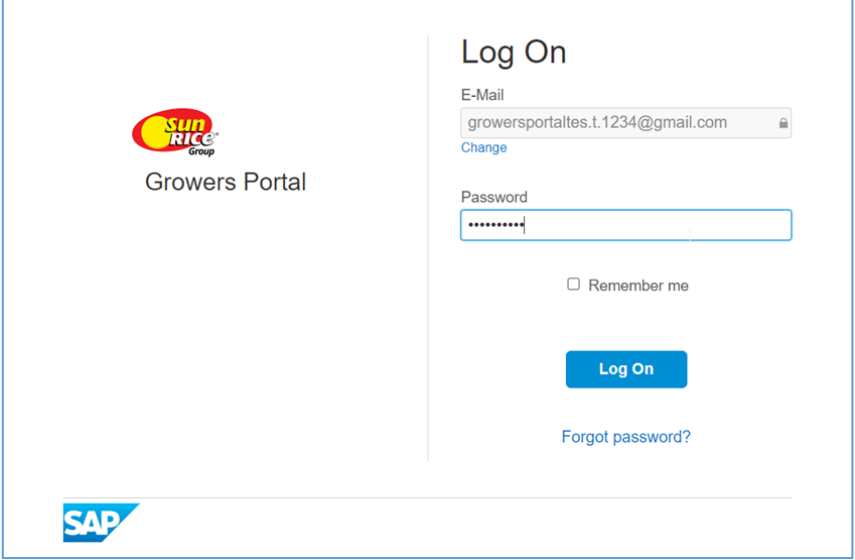
Don't forget the Grower Services Team are here to help you on 1800 654 557.

SMS Authentication for SunRice Growers Portal

You can now securely login to the SunRice Growers Portal using either SMS Authentication or an Authenticator app. Follow these steps if you wish to change how you login to the SunRice Growers Portal.

- 1 Visit <https://growers.sunrice.com.au> and enter the email address and password you normally use to login to the SunRice Growers Portal.

Choose “Log On” to continue.

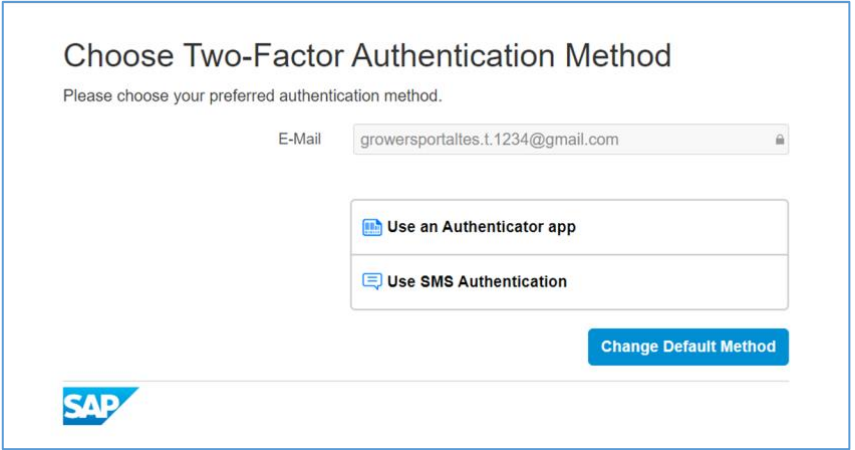


The screenshot shows the 'Log On' page of the SunRice Growers Portal. On the left is the SunRice Group logo. On the right, under the heading 'Log On', there is an 'E-Mail' field containing 'growersportaltes.t.1234@gmail.com' with a 'Change' link below it. Below the email field is a 'Password' field with masked characters. A 'Remember me' checkbox is located below the password field. A blue 'Log On' button is positioned below the password field. At the bottom right, there is a link for 'Forgot password?'. The SAP logo is visible in the bottom left corner of the page.

- 2 Choose “Use SMS Authentication” to register your mobile number to receive an authentication code via SMS.

If you would like to continue using an Authenticator app, choose “Use an Authenticator app”.

You can use change your preferred method at any time by choosing “Change Default Method”.



The screenshot shows the 'Choose Two-Factor Authentication Method' page. At the top, it says 'Please choose your preferred authentication method.' Below this is an 'E-Mail' field with 'growersportaltes.t.1234@gmail.com'. There are two radio button options: 'Use an Authenticator app' (which is selected) and 'Use SMS Authentication'. A blue 'Change Default Method' button is located at the bottom right. The SAP logo is in the bottom left corner.

3 SMS Authentication

Enter your mobile number and choose “Request New Code”.

Enter the SMS code you receive and choose “Continue”.

The code will expire after 5 minutes.

The screenshot shows the 'Two-Factor Authentication' page for SMS. It includes a title, instructions, and input fields for 'Telephone' and 'Code'. The 'Telephone' field contains '+61 0427 000 000'. Below the fields are buttons for 'Back', 'Request New Code', and 'Continue'. A small '*Required' label is next to the 'Code' field. The SAP logo is at the bottom left.

Two-Factor Authentication

Please enter your mobile number and choose "Request New Code". Enter the code and then choose "Continue".

Telephone *

Code *

*Required

SAP

4 Authenticator app

If you have already setup your Authenticator app you can enter your time-sensitive passcode and login as normal.

We recommend either Microsoft Authenticator or Google Authenticator; just search for them by those names where you get your mobile apps.

If you are setting up for the first time, download one of the apps before scanning the QR code on the screen.

The screenshot shows the 'Two-Factor Authentication' page for an Authenticator app. It includes a title, instructions, a blue banner stating 'An Authenticator app is required.', and a QR code. Below the QR code is a passcode input field. The 'E-Mail' field contains 'growersportaltes.t.1234@gmail.com'. Buttons for 'Back' and 'Continue' are at the bottom right. A small '*Required' label is next to the 'Passcode' field. The page is divided into two sections: '1 Scan QR Code' and '2 Enter passcode'.

Two-Factor Authentication

Please scan the QR code to register your mobile device via an Authenticator app. Enter your passcode from your Authenticator app and choose "Continue".

☒ An Authenticator app is required.

An Authenticator app is required to scan the QR code.

Apple and iTunes are trademarks of Apple Inc. App Store is a service mark of Apple Inc. Android and Google Play are trademarks of Google Inc.

1 Scan QR Code

Your Secret Key

2 Enter passcode

E-Mail

Passcode *

*Required