



SunRice Growers Portal Terms & Conditions

Welcome to the Ricegrowers Limited trading as SunRice ("SunRice") web site.

When you log in to the secure SunRice Grower Services web site, you agree to our Terms & Conditions. Please make yourself familiar with these before logging in to the site.

Your personal information will be collected in accordance with our collection notice and the SunRice Privacy Policies (found at <https://www.sunrice.com.au/privacy-policies>).

SunRice, its officers, employees, agents and advisers:

- are not responsible, or liable for, the accuracy, currency and reliability of any information appearing on this web site;
- make no express or implied representation or warranty that any estimate or forecast will be achieved or that any statement as to future matters contained in this web site will prove correct;
- to the extent permitted by law expressly disclaim any and all liability arising from the information contained in this web site including, without limitation, errors in, or omissions contained in that information;
- except so far as liability under any statute cannot be excluded, accept no responsibility arising in any way from errors in, or omissions from this web site, or in negligence;
- accept no liability for any loss or damage suffered by any person as a result of that person, or any other person, placing any reliance on the contents of this web site; and
- assume no duty of disclosure or fiduciary duty to any interested party

Security

SunRice places a high priority on security and confidentiality. We provide the maximum 128bit encryption available in the market to 'scramble' all messages travelling between your PC and our computer system. We also continually introduce new improvements for your peace of mind.

To receive the highest level of on-line security, it is also critical that you observe the following security precautions before you log in to the SunRice Grower Services web site

Check the Security Server Certificate

A server security certificate is a digitally signed document stored on our web server that is presented to your browser when you connect to our web site. The certificate informs your browser that the web site you are connected to is in fact SunRice Grower Services and not a "fake" site.

It is recommended that you check the Security Server Certificate each time before you enter your log in details. You can do this by clicking the Verisign Secure Site Seal image on the Log In page.

Protect your system from viruses

To secure any online experience through the identification of any viruses, make sure that your system is protected by:

- Installing the latest anti-virus software.
- Continually updating the virus scanner.
- Installing and updating the security patches for your browser.
- Avoiding the use of any public computers, as you may be unable to check whether the latest anti-virus software has been installed (this includes PCs at internet cafes, universities, etc). Please also avoid

running, installing or using programs, and, opening any unsolicited email attachments from people or organizations that you do not know or trust.

Many helpful sites are available to learn more about anti-virus software, however as a start you may like to visit the following sites:

- www.symantec.com
- www.mcafee.com

Please ensure that you do not download software that remembers access details

Please do not download any computer software that remembers and pre-populates any of your access details required to log in to SunRice Grower Services.

Do not disclose your password to anyone

Your password that you use to log in to SunRice Grower Services should not be written anywhere or shared with anyone.

Please ensure that no-one watches you while you enter your password. This is particularly important in a work environment. Your password should not use any term that could easily be guessed by someone who is familiar with you, such as personal information (eg. the name of a family member or a street address or property name) or personal identification numbers, including those on a license plate, telephone numbers, or significant dates such as birthdays or anniversaries.

As an additional safeguard, it is advised that you regularly change your password. This may be done easily by logging in to SunRice Grower Services and selecting the "Change Your Password" link.

Log out after use

When you've finished using SunRice Grower Services, make sure you click the "Log Out" link. This is especially important in a work environment. As additional protection the SunRice Grower Services application will time-out after 60 minutes if it has not been used.